



Emergency Response Assistance Canada (ERAC) Newsletter

Volume III, Issue 1

December 2014

Message from the President, Spencer Buckland



It has been a very challenging and rewarding year for us in 2014. We have completed our recent expansion to include a new Flammable Liquids Division in our emergency preparedness and response services for those organizations requiring Emergency Response Assistance Plans (ERAPs). With this expanded service, the Board of Directors has grown from 8 members to 11 members representing producers, retailers, wholesalers and carriers of both LPG and Flammable Liquids.

At the most recent board meeting, a decision was made to better reflect the LPGERC expanded services and a motion was passed by all Board members to have LPGERC now operate as Emergency Response Assistance Canada or ERAC for short. The logo look and feel has not changed and the use of our new name has been well received by both our Plan Participants and the overwhelming majority of our responders.

With all this change, we also added in an office move. Same building, just a different floor to accommodate our growing team. Please note that we are now located at 1100, 744 - 4th Ave. SW.

Within the ERAC LPG division we have had an extremely busy year of completing all Regional Training and Assessments for all Response Teams and RMAs. Our LPG teams and RMAs have responded to 22 activations this year. In the upcoming year, we will be making a number of changes to the LPG ERAP to better reflect the reality of higher expectations from Transport Canada and making the ongoing quality improvement changes necessary to be as effective and efficient as possible in our response activations. To help with the changes, support and the ongoing Regional Training and Assessment, the ERAC will be moving Don Merriam into the LPG Operations Manager role in the new year. Don will now be responsible for ensuring updates to the Plan, Regional Training and Assessment, National Training, Operating Committee, incident reviews and responder compliance with training and competency. We are currently recruiting for an experienced candidate to fill the role of Manager, Safety and Quality Improvement.

With the support of the Canadian Propane Association, Canadian Association of Petroleum Producers, Canadian Fuels Association and the Railway Association of Canada within the

Regional Training & Assessments

Response Team Leaders are asked to work with Patrick Knight for Flammable Liquids Regionals and Don Merriam for LPG Regionals to get the date, location and agenda developed for 2015. The LPG Response Team Leaders are encouraged this year to include Rail Car transfers in their training and assessment. Dates for regionals will be completed on a first come first serve basis, so we encourage you to get your planning under way.



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ERAC Flammable Liquids division, we have successfully developed a new ERAP that has been approved by Transport Canada. In addition, we developed new Plan Participant, Response Team, Technical Specialist and Technical Advisor contracts. We made the selection of the Response Teams, Technical Specialists and Technical Advisors and expanded the role of our Emergency Call Centre to handle flammable liquids incident activations. One of the major differences in the Flammable Liquids ERAP compared to the LPG ERAP is Transport Canada requires us to have firefighting support built into our plan. To get our ERAP approved we have partnered with numerous shippers and carriers of flammable liquids and have made available to Firefighters all across Canada, a network of firefighting foam and equipment. The Board also approved a \$500,000 capital investment to support firefighting foam and equipment in addition to what has been offered by industry. Finally all of the Flammable Liquids Technical Specialists and Technical Advisors are required by Transport Canada to provide firefighting advice to Incident Command or first responders as required. With this, we have begun a process of getting our Specialists and Advisors further training from Texas A&M TEEX Fire School and we will be developing training partnerships with CP and CN and looking to develop training closer to home in the future. To accomplish all this work, we have filled the role of Flammable Liquids Operations Manager. In addition, we have also filled the role of Flammable Liquids Technical Advisor and are currently recruiting to fill a second position. The Flammable Liquids Technical Advisors will support the development, implementation and evaluation of our training and competency programs. Both individuals are required to have strong firefighting background to help develop the assistance required for firefighters.

We now have partnered with 10 LPG Response Teams, 34 LPG Remedial Measures Advisors (RMAs), 4 Home Base Coordinators (HBCs), 11 Flammable Liquids Response Teams, 14 Flammable Liquids Technical Specialists (FLTSS), 6 Flammable Liquids Technical Advisors (FLTAs) 1 Emergency Call Centre (STARS) and more than 300 Plan Participants.

I am very proud to say Emergency Response Assistance Canada has, what I believe to be, the strongest, most comprehensive emergency preparedness and response capability in the country. It is a privilege to work hand in hand with our valued Plan Participants who entrust us with ensuring a high quality, effective emergency preparedness and response system to support their ERAPs.

Finally for all those Response Team members, RMAs, HBCs, FLTSS, FLTAs, ECCOs and the staff of ERAC, on behalf of the Board of Directors, Plan Participants, and myself; I say thank you for your unwavering commitment to excellence in emergency preparedness and response.

From our Emergency Response Assistance Canada family to you and yours, we wish you a very happy holiday and great success in 2015!

Current ERAC Board of Directors

*Trish Adams, Pembina
NGL Corporation*

*Chris Bunce, Canadian
Pacific Railway*

*James Callow, Budget
Propane*

Dale Cooper, Irving Oil

*Mike Freeman, Keyera
Energy*

*Vlad Grigore, Trans
Northern Pipelines Inc.*

*Adrian P. Michielsen,
Imperial Oil*

*Danny Simpson,
Canadian National*

*Wolfgang Wenk,
Canwest Propane*

*Greg Whyte, British
Empire Fuels*

*Blake Williams, Husky
Energy*



Welcome Aboard!

Emergency Response Assistance Canada (ERAC) is pleased to introduce four new members to our team since our last newsletter, Patrick Knight, Flammable Liquids Operations Manager, Louis-Philippe Ethier, Flammable Liquids Technical Advisor, Shandie Hildebrand, Administrative Assistant and Carley Milhausen, Executive Assistant to the President.

Patrick joins ERAC with more than 18 years of experience in the Petro-Chemical and Hazardous Materials emergency response industry both in the field and in the boardroom. He has worked on hundreds of minor and major incidents, and has extensive knowledge of all 9 Classes of Dangerous Goods in all modes of transportation (Rail, Road, Intermodal and Marine) and plant site emergencies. Patrick has been a Response Manager of two leading Emergency Response contractors in Canada. He has extensive technical knowledge, management, proven business development skills and strong application of response tactics, principles and fundamentals.

Louis-Philippe joins ERAC with a wealth of experience in fire safety and rescue, paramedic training, hazmat/CBRN and emergency preparedness. In his new role, Louis-Philippe will be responsible for coordinating emergency preparedness and response related activities. In addition, he will be working with the Flammable Liquids, Operations Manager on the training and assessing the response teams and Flammable Liquids Technical Specialists and reviewing current guidelines.

Shandie joins ERAC with several years of office experience. Previously, she was the Industrial Training Coordinator with URS Flint. Shandie started with ERAC in a contract role in June and as of September has accepted a permanent position with us. Shandie has been responsible for assisting with implementing our new online safety training system, helping with the set-up of the Flammable Liquids division and providing administrative support to members of our team. Shandie has been a valuable asset to our team!

Carley joins ERAC with more than 10 years of experience in sales and marketing, customer service and supporting high level executives. She comes to us from a hotel and airline background, specializing in administration, office management, sponsorship and event planning. Carley is very eager to learn a new industry and has already proven to be a quick learner.

We are thrilled to have Patrick, Louis-Philippe, Shandie and Carley on our team. Please join me in welcoming them to ERAC.

SAVE THE DATES:

ERAC National Training Forum for LPG and Flammable Liquids

Next year, the ERAC National Training forum is to be held on May 27-29, 2015 in Montreal at the Hotel Omni Mont-Royal. The 2015 Nationals will be the first since adding the Flammable Liquids (FL) division to ERAC. The ERAC Operating Committee felt this would be a good time to change the format and invite both LPG and FL division's Response Team Leaders, HBCs, RMAs, FLTAs, FLTSS, Rail Technical Specialists, Transport Canada and other key stakeholders. We look forward to two full days of great topics relevant to both divisions and also opportunities for breakout sessions for specific topics related to LPG or FL ERAP preparedness and response. A formal invite will be coming out shortly, so mark your calendars. This is the ERAC Nationals you won't want to miss!



LPG Division

Don Merriam, Manager Safety & Quality Improvement

ERAC has always been seen as the “gold standard” of emergency response in North America and we continue to work with all response personnel to ensure that we are seen as the best. As of December 1, 2014 there have been 22 LPG activations. ERAC’s number one priority is the well-being and safety of all of our responders and we should all be proud of another year with no injuries to our responders. Looking forward, there will be many new defined procedures including rail car emission standards, purging containers and travel management with maximum allowable hours worked, travel time with periodic call in times and a final call in by Team Leaders when all team members have reached home. This travel management policy already exists for most of your parent companies. The policy will be consulted and adapted to meet ERAC’s goal of best practices.

Changes made to the Day 1 LPG training presentation have been well received and appreciated by all of the teams across the country. One of our main objectives for the new year is to increase the communication flow between all Responders; to share your activation experiences, successes, problems and concerns. The sharing of response problems encountered and problems overcome, serves to improve the safety of all responders. Moving forward, an event report will be created for every activation and presented to the Operating Committee for review, these reports will then be shared with the teams. The analysis of the activations will guide us in making changes and improvements in all aspects of our activations. The standardization of how our teams carry out procedures is a concern and we must share and learn and then adopt the best practices with all teams going about the response in the same way.

Please find below the listing of the current LPG Home Based Coordinators, Remedial Measures Advisors and Response Team Leaders:

Current Home Based Coordinators (HBCs)

Don Merriam	ERAC	Montreal, QC
Earle Nickerson	Independent	Saint John, NB
Leo Sichewski	Independent	LaSalle, MB
Pat Mason	Spectra Energy	Taylor, BC

Current Remedial Measures Advisors (RMAs)

Chris Snow	Independent	Rothesay, NB
Clyde Wenzel	Spectra Energy – Empress	Medicine Hat, AB
Curtis Reid	Superior Propane	Madoc, ON
Curtis Robinson	Canwest Propane	Parksville, BC
Darin Tarasewich	Canwest Propane	Taber, AB

RMAs Needed

The ERAC currently has 34 active Remedial Measures Advisors (RMAs) and our target is for 36 strategically located RMAs across Canada. We are currently looking for qualified individuals interested in becoming RMAs to join our Response Capabilities in Saskatchewan and Northern Alberta. If you, or someone you know, would be interested in learning more about being an RMA, please contact Jean Stirling at (403) 543-6098 or jean.stirling@erac.org



Current Remedial Measures Advisors (RMAs) Cont'd

Darren Butt	Husky Energy	Calgary, AB
Darren Sullivan	Plains Midstream Canada	Sarnia, ON
Dean Keizer	Superior Propane	Canning, NS
Earle Nickerson	Independent	Saint John, NB
Harvey Steffensen	Independent	Nanton, AB
Jean Marc St. Amour	Independent	Hearst, ON
John Frankruyter	Superior Propane	Barrie, ON
Ken Perry	Superior Propane	Fort St. John, BC
Kevin Summerton	Moore Propane	North Bay, ON
Larry Epp	Mesa Enterprises	Chilliwack, BC
Leo Sichewski	Independent	LaSalle, MB
Luc Mathieu	Superior Propane	L'Ancienne-Lorette, OQ
Mark McNabb	Superior Propane	Thunder Bay, ON
Matt McGregor	Cal-Gas	Golden, BC
Murray Selle	Keyera Corp.	Lacombe, AB
Neil Atkins	Stittco Energy	The Pas, MB
Noel Demarcke	Stittco Energy	Hay River, NT
Normand Desvergnés	M & M Propane	Saguenay, QC
Owen Hagen	Plains Midstream Canada	Sarnia, ON
Pat Mason	Spectra Energy – Empress	Taylor, BC
Paulo Candeias	Spectra Energy – Empress	Winnipeg, MB
Peter Van Immerzeel	Canwest Propane	Williams Lake, BC
Reg Jeckells	Canwest Propane	Wainwright, AB
Rusty Metz	Superior Propane	Nanaimo, BC
Ryan Knight	Superior Propane	Whitehorse, YT
Tom Murphy	Irving Energy – Marketing & Dist.	Mount Pearl, NL
Warren Rankin	Superior Propane	Huntingdon, QC
Wayne Cundliffe	Cal-Gas	Lloydminster, AB
Wayne Friesen	Parkland Industries	Red Deer, AB

Current Response Team Leaders (RTLs)

Don Millar – Southern Ontario	Imperial Oil	Sarnia, ON
Jean-Claude Morin – Quebec	MD-UN	St-Amable, QC
John de Vegt – Eastern Ontario & Western Quebec	Drain-All	Ottawa, ON
John Frankruyter – Ontario, Barrie	Superior Propane	Barrie, ON
John Murphy – Northern BC	Spectra Energy	Taylor, BC
Larry Epp – Southern BC	Mesa Enterprises	Chilliwack, BC
Marek Kaminski – Manitoba	Euroway Industrial Services	Winnipeg, MB
Richard Clarke – Saskatchewan	Spectra Energy – Empress	Regina, SK
Scott Turner – Alberta	Keyera Corp.	Red Deer, AB
Terry Howe – Atlantic	RST Industries	Saint John, NB
Terry Howe – Newfoundland (Equipment Cache)	RST Industries	St. John's, NL

Current ERAC Opportunities

Emergency Response Assistance Canada (ERAC) is currently recruiting for the position of Manager, Safety and Quality Improvement.

We are looking for an individual with experience in Emergency Preparedness and Response or Operations Management within the rail industry or oil and gas industry preferred.

If you, or someone you know, would be interested in joining the ERAC team, please take a look at our job posting on LinkedIn.

Please forward your cover letter and resume to Cheryl Dahlager at Cheryl.dahlager@erac.org



Flammable Liquids Division

Patrick Knight, Flammable Liquids Operations Manager

After the submission and implementation of the Flammable Liquids Emergency Response Assistance Plan (ERAP), the Flammable Liquids division continued to deliver Regional training and field assessments to the Response Teams and Technical advisors across Canada over the last two months. The Regionals are a work in progress and will continue into the new year. Response Team leaders need to continue to work with ERAC to establish dates to complete the first year Regional Training and Assessment cycle.

In addition, we are working on the development of the firefighting technical advice guidelines and fire training program in order for Technical Advisors to provide defensive technical advice by phone and on-site during flammable liquid fires by rail emergencies. As a part of this and in order to enhance the knowledge of the Technical Advisors, we sent 6 individuals to Texas A&M TEEEX fire training school to attain training in Bulk Flammable Storage Fire Fighting Speciality program. A meeting has been scheduled for mid-December in Calgary for the working group.

We would like to thank all our supporters which include; Canadian Propane Association (CPA), CN Rail, CP Rail, RAC, Canadian Association of Fire Chiefs, Canadian Association of Petroleum Producers (CAPP) and Industrial Oilfield Fire who have been instrumental in the development of the Flammable Liquids ERAP and membership on the Technical Advisory Committee and Firefighting Working Groups.

Please find below the listing of the current Flammable Liquids Technical Advisors, Flammable Liquids Technical Specialists and Response Team Leaders:

Current Flammable Liquids Technical Advisors (FLTAs)

Patrick Knight	ERAC	Calgary, AB
Louis-Philippe Ethier	ERAC	Montreal, QC
Don Shuilenberg	RST Industries	Moncton, NB
Earle Nickerson	Independent	Saint John, NB
Francios Galarneau	Independent	Montreal, QC
Leo Sichewski	Independent	Winnipeg, MB
Mike Wilken	Independent	Montreal, QC

Contact Information

Emergency Response Assistance Canada (ERAC)

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Don Merriam

Manager, Safety & Quality Improvement
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Patrick Knight

Flammable Liquids, Operations Manager
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Patrick.knight@erac.org

Louis-Philippe Ethier

Flammable Liquids Technical Advisor
514-886-0984

lp.ethier@erac.org



Current Flammable Liquids Technical Specialists (FLTSS)

Ben Steenhorst	Independent	Oakville, ON
Don Shuilenberg	RST Industries	Moncton, NB
Earle Nickerson	Independent	Saint John, NB
Francois Galarneau	Independent	Montreal, QC
Gerry Besse	Independent	Biggar, SK
Jean Marc St. Amour	Independent	Hearst, ON
Jon Viergever	Husky Energy	Prince George, BC
Leo Sichewski	Independent	Winnipeg, MB
Mark Jasper	Conestoga-Rovers & Associates	Stoney Creek, ON
Matt McGregor	Independent	Golden, BC
Mike Wilken	Independent	Montreal, QC
Robert Fewchuk	Conestoga-Rovers & Associates	Calgary, AB
Scott Christon	Quantum Murray	Stoney Creek, ON
Shane Myhre	Husky Energy	Lloydminster, AB
Stephan Kesting	Independent	Delta, BC

Current Flammable Liquids Response Team Leaders (FLTLS)

Andy Jeves – BC	Quantum Murray	Richmond, BC
Bob Goodfellow – Eastern Ontario & Western Quebec	Drain-All	Ottawa, ON
Chris Winstl – Ontario	Potter Environmental	Thunder Bay, ON
Dave Hill - ON	Quantum Murray	Stoney Creek, ON
Jean-Claude Morin – Quebec	MD-UN	St-Amable, QC
Kevin McEown – Saskatchewan	Envirotec	Saskatoon, SK
Mark Nadeau – Alberta	Shield Emergency	Edmonton, AB
Phil Kaminski – Manitoba	Euroway Industrial Services	Winnipeg, MB
Reg Foster – Alberta	Quantum Murray	Calgary, AB
Rick Grindrod –BC	RAM Environmental	Kelowna, BC
Terry Howe - Atlantic	RST Industries	Saint John, NB

Emergency Response Assistance Canada (ERAC) Holiday Hours:

*Wednesday, December 24th
8:00am to 12:00pm*

*Thursday, December 25th
Closed*

*Friday, December 26th
Closed*

*Wednesday, December 31st
8:00am to 12:00pm*

*Thursday, January 1st
Closed*



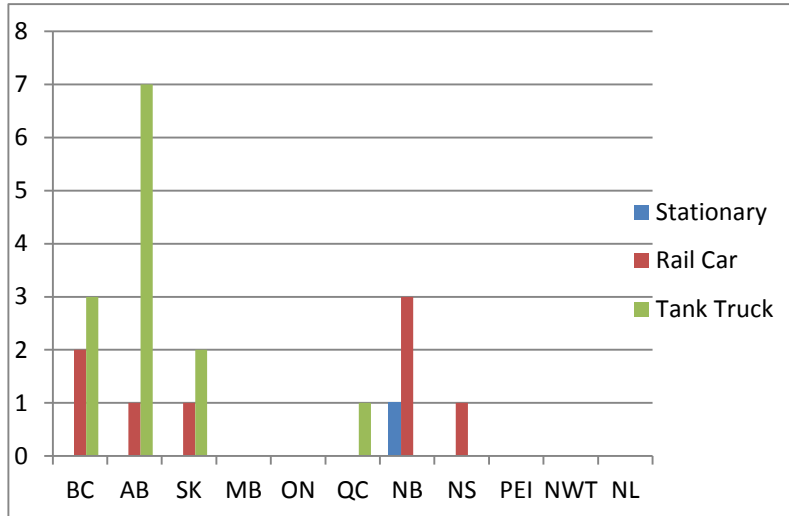
Spotlight on LPG Safety:

LPG EMERGENCY RESPONSES TO DATE IN 2014

- 1 - Stationary
- 8 - Rail Car
- 13 - Tank Truck

22 Total

All incidents are reviewed for quality improvement opportunities



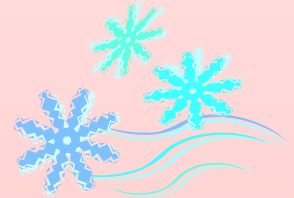
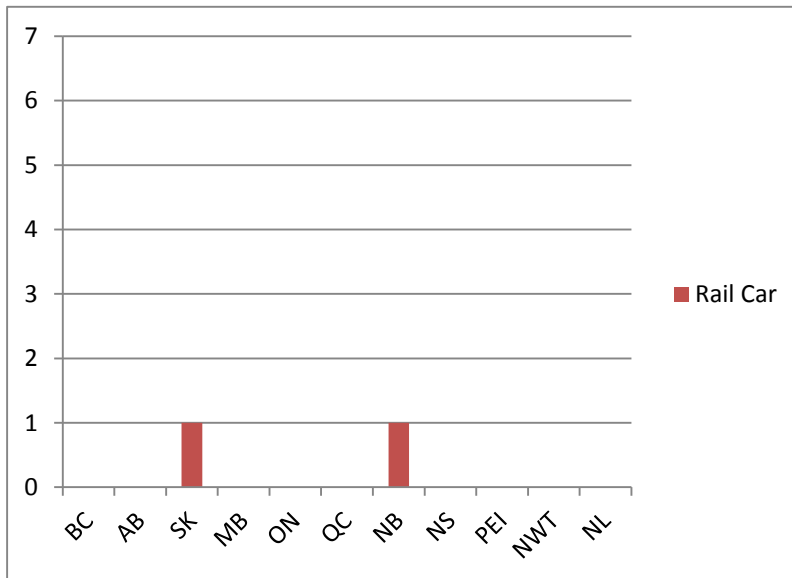
Spotlight on Flammable Liquids Safety:

FLAMMABLE LIQUIDS EMERGENCY RESPONSES TO DATE IN 2014

- 0 - Stationary
- 2 - Rail Car
- 0 - Tank Truck

2 Total

The first incident in SK there was a number of learning opportunities that have now been sorted out with the shipper and carrier



*Wishing you
and your
family a
happy
holiday and
all the best in
the new year!*

